



Accessible Customer Service Plan

PROVIDING GOODS AND SERVICES TO PEOPLE WITH DISABILITIES

FEEDBACK FORM

The Feedback Process

Customers who wish to provide feedback on the way Gordon Barr Ltd. provides goods and services to people with disabilities can e-mail, to jeff.brown@gordonbarr.ca or send this form to the address below. All feedback will be directed to HR Manager. Customers can expect to hear back in 5 days. Complaints will be addressed according to our organizations regular complaint management procedures.

Your Name

Your Address

**Your Telephone Number
and / or Email**

Please describe your concerns

Please help us with necessary accommodation required
